

The official newsletter of **People Who Care (Inc)**
"we are committed to realising a caring community where people who are able, look after those in need"

Welcome to the latest issue of **In Touch**, the newsletter that keeps **People Who Care's** employees, volunteers, supporters and clients up to date with all that's happening in the organisation.

If you have a story that you think would enhance the next edition of **In Touch**, send it in by post or email to head office. All the contact details are below.

Christmas Message

People Who Care's volunteers, staff and corporate supporters have been like outdoor Christmas lights, green and red and gold and blue and twinkling, and constantly reminding me that most people are that way all year round - kind, generous, friendly and with an occasional moment of ecstasy. These people do not need to wait to Christmas to dare reveal them.

I thank them all for their support and on behalf of People Who Care's board of management I wish each of you Good times, Good cheer, Merry Christmas, and a Happy New Year!

Andrew York - General Manager



OUR NEW IMAGE

People Who Care recently developed a new corporate image of an old man sitting on a bench looking out to sea. **Tackling loneliness and the feeling of being unwanted is the most significant issue People Who Care can address.** This image has proven to be challenging and thought provoking for staff and volunteers. People Who Care may not be able to deal with all the issues around social isolation for our clients but in 2012 it will be a primary focus for staff. Through the year staff will be joining our wonderful volunteers on outings, in the seniors centres or even on gardening days.



HOLIDAY HOURS

People Who Care will be closed from 3.00pm Friday 23rd December until 8.00am Wednesday 28th December. Then from 3.00pm Friday 30th December until 8.00am 3rd January 2012.

Head Office:
 48 James Street
 GUILDFORD WA 6055
 Telephone: 9379 1944
 Facsimile: 9379 1955

North Metro Office:
 585 Beach Road
 WARWICK WA 6024
 Telephone: 9447 0810
 Facsimile: 9447 5830

South West Metro Office:
 423 Pinjarra Road
 COODANUP WA 6210
 Telephone: 9535 3433
 Facsimile: 9535 5433

SW (Kwinana) Day Centre
 13 Leasham Way
 MEDINA WA 6167
 Telephone: 9439 1179
 Facsimile: 9419 7328

Email: pwcinc@inet.net.au

Web: www.peoplewhocare.org.au

Dine for Life

Dine for Life

Dine for Life is actively encouraging the people of Perth to share good food and good company for a good cause. They are working to foster lasting change in the lives of those suffering hardship in our community. Earlier this year Dine for Life selected People Who Care as the recipient of the dinner proceeds for 2011.

The 2011 Spring Dinner was a bi-regional success, spanning some of Perth's and the South West's finest restaurants. Dine for Life successfully raised \$20,000 for People Who Care's 'Power a Pensioner' initiative which will go a long way in helping enrich the lives of WA's struggling pensioners.

On behalf of People Who Care I thank the Dine for Life team for a wonderful evening of fine food, entertainment and of course raising a sustainable amount of money.

Andrew York - General Manager



Christmas Spirit

The Christmas spirit is well and truly alive in the York house hold. My three children recently emailed Father Christmas with a wish list. What I found amusing was the short PS at the end of the emails.

From my eight year old daughter. "Why did you give my brothers a PlayStation 3 and not me? Do you think that's fair?"

From my four year old son. "Thank you very much for the presents last year. This year I would like to have twice as many as I am much older and the wrapping is no longer as much fun".

From my six year old son. "Will you bring me the presents I wish for this year? Last year you disappointed me. If you disappoint me this year as well, I'll block up the chimney and lock the door so you can't let any more Christmases in".

Andrew York - General Manager



Australian Institute of Management to Sponsor People Who Care Leadership in 2012

The WA Australian Institute of Management is proud to partner with People Who Care commencing in 2012. The partnership will allow People Who Care staff to become leaders in the field of community services. People Who Care will use the opportunity to investigate, and create a culture of leadership excellence at People Who Care.

Melbourne Cup Day

People Who Care leisure centres put on Melbourne Cup lunches that would be the envy of any corporate tents at Flemington or Randwick. The food was magnificent, the hats stylish, and the day was filled with lots of fun. Our General Manager was scratched from the stylish hat competition. Not because his three little ponies on a kayaking helmet was outlandish, but due to the sound effects provided courtesy of a novelty sound box on his hat.



PRIDE OF WORKMANSHIP

Recently Dave Winkworth a South West Volunteer was nominated for the Pride of Workmanship Awards held by Rotary and The Peel Chamber. This event recognises volunteers whose long term volunteering has benefited the Mandurah community.

We congratulate Dave and thank all our volunteers who provide countless hours of service each year.



Promoting People Who Care to the Community

This photo was taken when Pat Hicks, Annabelle Calvert and Ray Payne attended the Department of Veteran Affairs Expo last month.

OP SHOP

Do you have any goods you no longer require? Our Shop in Guildford sells virtually everything including fridges, washing machines, furniture, clothing and bric a brac.

Department of Health Audit

It is a condition of PWC's funding agreement with the Department of Health, Home and Community Care Program, that People Who Care is required to have a quality review under the Community Care Standards at least once every three years.

People Who Care in November 2011 has commenced its self-audit with its quality review taking place from 24/01/12 for a six month period.

For clients this means People Who Care will endeavour to ensure each of you has a care plan. A care plan is a document that outlines your agreed care. A key principal for People Who Care is about rethinking and reworking how we currently deliver home support to ensure we are not taking away something that you could do yourself.

AGM

Board Members re-elected

CHAIRPERSON	Simon Stokes
DEPUTY CHAIR	Cecelia Broderick
TREASURER	John Previti
SECRETARY	Eileen Murphy
BOARD MEMBER	Martin Graham
	Rhys Mitchell
	Peter Varris
	George Yotopoulos

New Staff

Cathy Ray – Corporate Services Manager
 Kate Main – North Office Support
 Sarah Smith – North Volunteer Coordinator
 Clare Grieves – SW Office Support
 Roslyn Oliver – SW CBDC Coordinator
 Ricki Collard – Aboriginal HACC Support
 Coralee Willcocks – Aboriginal HACC Support

PWC Stats

Our staff and volunteers have worked hard to provide services to our clients this year.

To date we have provided:

- 40 clients with 719 hours of Domestic Assistance*
- 588 Clients with 24,633 hours of Social Support*
- 217 clients with 23, 023 hours of Centre Based Day Care*
- 875 clients with 9,438 hours of Gardening/Home Maintenance*
- 675 clients with 26, 350 transport trips*
- 64 clients with Counselling/Support Information and Advocacy*

Staff Farewell

Gerry Derksen – Corporate Services Manager
 Sandra Collard – Aboriginal HACC Manager
 Julie Mathews – SW Office Support
 Leah Hislop – North Transport Coordinator

Information/donation card

Mr Mrs Miss Ms Dr Other ()

Name: _____

Company: _____

Address: _____

Postcode: _____

Phone: _____ Email: _____

- I would like more information on how to make a bequest
- I would like to donate my time as a volunteer
- I would like to receive a copy of the PWC Annual Report

I enclose my TAX DEDUCTIBLE donation of: \$ _____

Bankcard Visa Amex Master Card Diners

I would like to make a contribution to People Who Care. Please debit my credit card on a monthly basis.

Please accept my monthly donation of \$ _____ commencing on _____ / _____ / _____

continuing on the _____ day each month until further notice. Receipt required

No: _____ / _____ / _____ Exp Date : _____ / _____

Cardholder's Name : _____ Signature: _____