

Welcome to the latest issue of In Touch, the newsletter that keeps People Who Care's employees, volunteers, supporters and clients up-to-date with all that is happening in the organisation.

From Mandurah to Kalgoorlie

In June 2015, the People Who Care Social program in Mandurah took a dozen excited clients to Kalgoorlie.

A first visit for some, we arrived in Kalgoorlie via the 'Prospector' a few minutes after the PWC bus driven by the two intrepid and charming drivers Rob Wells and Graham Searle. Everybody enjoyed the train journeys that bookended the visit. Beautiful scenery and amazing service and seating.

The staff at the Goldfields School Camp were amazing, welcoming and provided terrific accommodation, hospitality and food. One of the staff was our personal guide for the duration of the visit and proved to be funny, warm and generous with her knowledge of the town. Another unexpected bonus was the constant warm weather.

Fascinating tours took in the Kalgoorlie Town Hall, where we enjoyed the Chambers of Council and the Super Pit mine site and neighbouring Coolgardie. A risqué afternoon included a tourist party run-through of another of Kalgoorlie's most famous institutions: a local brothel. Elsewhere we indulged in a rowdy game of traditional Two-Up (with fake money – of course). Nancy W, our lucky winner can be seen in the photo gleefully throwing her fortunes to the wind.

Some free time roaming the town acting like typical tourists was had and included several jaunts in local restaurants which satisfied all. On top of this, we were 'fortunate' enough to experience another local tradition, a minor earthquake. Overall, everyone had an enjoyable time that I'm sure will be fondly remembered and wet the appetite for more to come.

Many thanks to the assistance of our two legendary volunteer drivers Graham Searle and Rob Wells, and our awesome assistant carer volunteer Helen Dewrance.

Celine Brun
Social Support Assistant



Friends enjoying their visit to the goldfields school camp.



Our lucky winner Nancy W gleefully throwing her fortunes to the wind.

"Celine had a natural instinct to keep every one happy and so patient, especially when being interrupted, keeping harmony in the group. We have had a wonderful 4 days holiday. Will be patient by waiting for the next trip. Many thanks." Val May and Nancy Warburton

(continued on page 4)

Volunteering Australia Announces New Definition for Volunteering

Since late 2013 Volunteering Australia has been challenging the concept of ‘what constitutes volunteering in contemporary Australia?’

The new definition follows a review that included the release of an issues paper, national stakeholder information sessions and an online survey to gauge community views. The result is a broader and more inclusive definition that reflects the diversity of volunteering activities undertaken nationally.

The new definition states that **‘volunteering’ is time willingly given for the common good without financial gain.**

The definition is accompanied by a set of explanatory notes providing clarity on what is in and what is out.

The term ‘volunteering’ covers a wide diversity of activities in Australian society. It includes formal volunteering that takes place within organisations in a structured way and informal volunteering, acts that take place outside the context of a formal organisation eg. taking your neighbour to the doctors etc.

With the new definition in mind it has now clarified ‘grey’ areas that existed within organisations. Some of those grey areas include:

- Compulsory educational service learning (where students are required to volunteer as part of a course).
- Mandated court orders including community service and fines.
- Internships.
- Formal work experience / vocational placements.
- Mandatory government programs eg. Work for The Dole Program/Newstart.
- Limited choice labour market government programs.
- Volunteering requires a donation of time. Other types of donating such as giving money or materials and donating blood are not considered volunteering, although it is acknowledged there is a time element required in these forms of donating.

So what does it mean – Without financial gain?

- Volunteers can receive reimbursement of out of pocket expenses.
- Volunteers may receive an honorarium, stipend or similar payment as recognition for voluntary services or professional services voluntarily rendered, in accordance with Australian Taxation Office rulings.



What about – For the common good?

- The definition aligns with the United Nations view that volunteering ‘should be for the common good. It should directly or indirectly benefit people outside the family or household or else benefit a cause, even though the person volunteering normally benefits as well.’ Volunteering is often considered as contributing to community wellbeing and volunteering activities cover all sectors of society, leisure and hobby areas.
- Activism can be considered volunteering.
- Volunteers cannot be exploited for profit and cannot replace paid staff.

Samantha Hrubos

Volunteer Services Manager

Thank You Murphy's

People Who Care were absolutely thrilled to receive a donation of \$7,420.75 from Murphy's Irish Pub in Mandurah as part of Murphy's 7th Annual Charity Golf day.

The Golf Day was held on the 6th June at the Meadow Springs Country Club with 65 keen golfers and included raffles with fantastic prizes and a live charity auction. Other activities included a 1 hour joy ride in a Ferrari owned by People Who Care worker Stephen Harkness which was won by a local nurse who hopes to come volunteer in transport in the near future.

With a gourmet canapé dinner served to all participants, the day was an outstanding success, not to mention a lot of fun.

As if the generosity of participants and organisers wasn't enough, the staff of Murphy's also donated all of their bar tips which put an extra \$250 onto the total raised.

People Who Care's Board Member George Yotopolous accepted the cheque on behalf of People Who Care and thanked the organisers and Murphy's for their generous donation to People Who Care. The donation will be used to support People Who Care's community services in assisting the frail elderly, people with disabilities and those in need. Some gardening equipment will be purchased to help those unable to care for their gardens in the Mandurah area.

A big and heartfelt thank you to all the players and organisers involved.

Alison White
Chief Executive Officer



People Who Care board member, George Yotopolous accepts the cheque from Vanessa Janiec of Murphy's Irish Pub Mandurah, while Ali White, CEO and Stephen Harkness, Home Maintenance Team look on.

From Mandurah to Kalgoorlie

(continued from page 1)

"I am writing on behalf of myself and husband Jim. This was our first experience with PWC and what a lovely time we have had. The company was great and our carers did a wonderful job all the time. Our leader Celine was full of ideas and had a smile for all of us throughout the day and evening. Our accommodation and those we met there were great." Barbara and Jim Burchell

"What a wonderful trip we have had going to Kalgoorlie with PWC. Our carers were first class as were our daily excursions and accommodation." Ivy Bunworth and Clare Tipping

What's New from the Board?

I am delighted to present the 2015-2018 Strategic Plan which will guide People Who Care's journey over the next three years. A copy of the Strategic Plan is now on our website and you would have received a copy for your review.

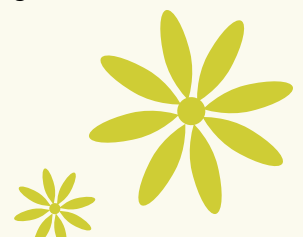
The Strategic Plan would not have been possible without the significant contributions from our volunteers, members, clients, staff and other stakeholders. On behalf of the Board, I want to thank you for your feedback which has been instrumental in helping us review what we do and how and why we do it. I look forward to assisting my fellow Board Members and our Chief Executive Officer, Ali White in meeting our new strategic objectives.

Our Board has been reviewing the results of 2014-2015 and we are delighted that once again we have largely met our contracted service targets and helped significantly more people in need through our 'Power a Pensioner' and 'Emergency Relief' programs. This would not have been possible without the commitment and kindness of our volunteers and staff who are to be congratulated for their significant efforts.

I am looking forward to the Annual General Meeting and Volunteer Gala Dinner which should be a wonderful event and I hope that you are able to attend so we may celebrate together the successes of the last year and your enduring commitment to this wonderful organisation.

Thank you.

Andrew Allsop
Board Chairperson



What's across my desk?

With a transition that was unbelievably smooth, the new organisational structure was implemented on 1st July and I was delighted to receive feedback from volunteers and staff that the process was overwhelmingly positive.

I would like to thank everyone for their willingness to embrace the new model which has enabled a much closer focus on how we do things and also brings in the ideas and opinions of our valued volunteer workforce as they join in service team meetings.

The planning of the Gala Dinner/Dance this year to thank and recognise our volunteers is well underway and a venue for the event and a date has now been determined. The dinner will be held on 15th October at the Pan Pacific Hotel to accommodate the expected number of people and also because it is a central location. When we have our final numbers, formal invitations will be sent.

Funding applications for the 2016-2017 growth round for Home and Community Care have now been completed with the news of how we fared expected to be announced in February 2016 or earlier.

In response to the government cuts to financial counselling services, People Who Care have been approached by a local provider of financial counselling

and emergency relief services to see if we can assist to preserve these essential community services to the communities most disadvantaged. It is hoped that through a partnership or co-location arrangement, we can help to keep this vital community service operating. If this is possible, I will provide you with more information as it comes to hand.

I would like to thank our numerous generous benefactors who continue to provide People Who Care with their donations. This year the donations exceeded last year's total which will enable us to continue our 'Power a Pensioner' and 'Emergency Relief' programs for those in need.

I am delighted to be the bearer of all round good news and look forward to seeing many of our wonderful volunteers at the Gala Dinner/Dance in October.

Ali White
Chief Executive Officer

Send us your stories

If you have a story that you think would enhance the next edition of InTouch, send it in by post or email to Head Office.

Head Office:

48 James Street
GUILDFORD WA 6055

Telephone: 9379 1944
Facsimile: 9379 1955

North Metro Office:

2/77 Motivation Drive
WANGARA WA 6065

Telephone: 9379 1944
Facsimile: 9303 2166

South West Metro Office:

423 Pinjarra Road
COODANUP WA 6210

Telephone: 9535 3433
Facsimile: 9535 5433

SW (Kwinana) Day Centre:

13 Leasham Way
MEDINA WA 6167

Telephone: 9439 1179
Facsimile: 9419 7328

Postal Address:

PO Box 26
Guildford WA 6935

Email: pwcinc@peoplewhocare.org.au

www.peoplewhocare.org.au

Would you like to support People Who Care?

**You can support People Who Care
either by a monetary donation or
volunteering your time.**

If you would like to, please fill in the
form on the other side and post to

PO Box 26 Guildford WA 6935

Thank you

Mr Mrs Miss Ms Dr Other

Name

Company

Address

Postcode

Phone Email

I would like :

- to make a **once-off donation** (please fill in the details to the right)
- information on how to make a monthly donation**
- to **volunteer my time**
- more information on how to make a bequest**
- a copy of the People Who Care Annual Report**

FOLD HERE

1

Please accept my gift of (please tick):

\$35 **\$50** **\$100** or my choice \$

2

My cheque / money order **payable to People Who Care** is enclosed



Please debit my credit card

Card Number: / / / /

Cardholder's Name:

Signature: Exp Date: /

Thank you for your generosity.

Gifts of \$2 and over are tax deductible. A receipt will be sent to you shortly.